

WOODBURY COUNTY BOARD OF SUPERVISORS AGENDA ITEM(S) REQUEST

#12

Date: July 14, 2015

Weekly Agenda Date: July 21, 2015

ELECTED OFFICIAL / DEPARTMENT HEAD / CITIZEN: Matthew Ung & John Malloy

SUBJECT: Discussion on changing County email addresses from City to County domain

ACTION REQUIRED:

Approve Ordinance

Approve Resolution

Approve Motion

Give Direction

Other: Informational

Attachments

WORDING FOR AGENDA ITEM: Discussion and action on changing county email addresses from city to county domain

EXECUTIVE SUMMARY: In order to improve customer service to properly characterize county employees, it makes common sense to initiate an email domain transition from the current "...@sioux-city.org" to a domain that includes "woodbury county" or similar.

BACKGROUND: County department heads have expressed undue burdens associated with conducting Woodbury County business under a Sioux City email domain. This has been expressed at public board meetings recently as well as the July Department Head Meeting. As an example of the obvious misrepresentation given, citizens have approached or called City Hall rather than the county courthouse. This issue has apparently been raised a few times (though not in an agenda item) over the last couple years with no action.

FINANCIAL IMPACT: The cost of securing a domain for email use could be as little as a couple hundred dollars a year, per the Director of IT, but the IT Department must be directed to explore options in order to report prices to the Board.

RECOMMENDATION: The county should move forward in directing the IT Director to secure county employees and department heads with email addresses that indicate their employment with county government.

ACTION REQUIRED / PROPOSED MOTION: The county should move forward in directing the IT Director to secure county employees and department heads with email addresses that indicate their employment with county government.

Background

WCICC-IT provides information technology support and systems for the employees Woodbury County and Sioux City. On or about 1995 both County and City government were utilizing an internal eMail system that ran within the confines of the WCICC network. At that time, then City Manager Craig Whitehead wanted the City to have an internet presence and directed WCICC to pursue obtaining the sioux-city.org domain. After the domain acquisition, Internet eMail ensued. The in-house IT historians indicate that County became part of the sioux-city.org domain as part of a natural evolution rather than a conscious decision not to have a distinct Woodbury County domain.

Domain Name Examples

Existing Iowa County Names	DNS Control
emmetcounty.com	Local Internal
dbqco.org	Local - Internal
pottcounty-ia.gov	Local - Internal
boonecounty.iowa.gov	State
co.plymouth.ia.us	Third Party

Cost Considerations

Name	Estimates	Comments/Questions
Domain Name Purchase	\$100-200	Retain existing name
IT Labor	80-100 Hours	
Education	?	
Business Cards, Stationery, etc.	?	
Archival	0	
SPAM Filtering	0	
Server (Hardware/Software)	0	Sunk Cost
Encryption	0	Enterprise License Exists