

WOODBURY COUNTY BOARD OF SUPERVISORS AGENDA ITEM(S) REQ

#11c

Date: April 1, 2016

Weekly Agenda Date: April 5, 2016

DEPARTMENT HEAD / CITIZEN: <u>Supervisor Jeremy Taylor</u>		
SUBJECT: Vision Statement for Woodbury County Approval		
ACTION REQUIRED:		
Approve Ordinance <input type="checkbox"/>	Approve Resolution <input type="checkbox"/>	Approve Motion <input checked="" type="checkbox"/>
Give Direction <input type="checkbox"/>	Other: Informational <input type="checkbox"/>	Attachments <input type="checkbox"/>

WORDING FOR AGENDA ITEM: Vision Statement for Woodbury County Approval

EXECUTIVE SUMMARY: Woodbury County is looking to improve its vision statement. By each office and department, mission statements are being gathered as they are revised into like formats so that the public can know what each of our various departments does and how they can best serve.

BACKGROUND: The group decided upon a **Vision Statement**, that is an overarching “big picture of what you want to achieve” according to Iowa State’s Don Hofstrand. The **Mission Statement** is the “general statement of how you will achieve the vision,” and this obviously varies for each department. There are **Core Values** defined as “how you will behave during the process” that are normally internal and have to do with customer service, evaluation, personal responsibility, cooperation/communication that ultimately had to do with where I think the group was headed with the superlatives and adjectives related in the much longer statement that could be something that we keep internally. The copy of the mission statements attached are what we started with. Some have been revised and others will be in order to be in like format at which time the Board will receive them. The suspense that I have given for this is the end of April. All elected officials and department heads unanimously agreed by voice vote during an open meeting that this was what best represented their vision for Woodbury County on March 23, 2016.

FINANCIAL IMPACT: None

RECOMMENDATION: Approve the following mission statement:

Woodbury County dedicates itself to providing high quality services to meet the ever-changing demands and needs of its citizens.

ACTION REQUIRED: Approve the motion.

DEPARTMENT MISSION STATEMENTS

(As of April 1, 2016)

County Assessor

The mission of the Woodbury County Assessor's Office is to be a leader in providing customer – friendly service and treat all taxpayers fair and equitable.

County Attorney

To diligently and effectively hold those who choose to commit crimes accountable for their actions while also supporting the needs of the victims of those crimes.

To partner with law enforcement and the citizens of Woodbury County to promote a safe and secure community for all to reside.

To exercise the power given to us with fairness and humility, with only justice as our objective.

Building Services

Our mission is to provide best in class facilities operations and support services to the Board of Supervisors, Woodbury County, all peers and associates.

We will champion cost-effective initiatives, superior responsiveness and professional quality services while ensuring safety and cleanliness.

We will encourage open communication that will foster collaborative partnerships based on friendly dialog, integrity and trust.

Conservation

The mission of the Woodbury County Conservation Board is to provide high quality outdoor recreation and educational opportunities and to help people understand the value of natural resources in their lives.

Emergency Management

The mission of the Woodbury County Emergency Management Agency is:

- 1) To establish, coordinate, provide services, and maintain local emergency management activities and intergovernmental, private, and volunteer partnerships in order to mitigate

against, prepare for, respond to, and recover from all disasters that may impact Woodbury County, its communities and citizens.

- 2) To provide training, planning, response, technical and administrative support to local departments and emergency response units of the designated entities specific to emergencies and disaster.

Emergency Services

Mission Statement: The mission of Woodbury County Emergency Services is to provide the most efficient services for our county. We will act and perform in a safe, courteous and professional manner. We as emergency responders have chosen to protect the lives and property. Our members take pride in representing Woodbury County Emergency Services. We will strive to maintain a strong bond with the emergency responder community and citizens by involving them in education, prevention and protection.

Human Resources

Our mission is one of service to the Board of Supervisors and to other departments within the County.

Our purpose is to help optimize productivity and harmony in the workplace while growing and developing a strong diverse workforce. We are to ensure a safe open environment that encourages communication while fostering learning, growth, well-being and mutual respect through continuous evaluation, open dialogue and training. We are to communicate with all employees.

Juvenile Receiving and Detention Center

It is the mission of the Woodbury County Juvenile Detention Center to treat each client with dignity and respect and provide for a safe, secure and humane setting that is healthy for the body, mind and spirit of each child in our care.

The Woodbury County Teen Court is committed to preventing juvenile delinquency through reverse peer pressure utilizing intervention strategies that are community-based, family-oriented and least restrictive while emphasizing responsibility and accountability of both parent and child.

The Woodbury County Juvenile Mental Health Specialist provides leadership, coordination, and resources to access mental health services including hospitals, juvenile court and community-based programs in their efforts to provide services to families whose child is experiencing a mental health emergency.

Planning/Zoning

Our overall mission is to train and support staff in such a way to achieve the efficient implementation of services within the three areas. Working toward consistently providing friendly and knowledgeable support to our citizens by guiding them toward compliance with ordinances and regulations. To work with citizens in meeting their needs by providing suggestions and alternatives where challenges exist within the framework of the ordinances.

Rural Economic Development

Our mission is to increase the local tax base and foster job growth by attracting, retaining and expanding targeted industries, including a special focus on small business growth and entrepreneurship, and thereby, enhance the quality of life for all residents of Woodbury County.

Secondary Roads

The Secondary Roads Department has a duty to meet the needs of county residents for a good secondary road system. The County Engineer is responsible for the over-all planning, direction, coordination, and control of the department.

The Department will strive to complete effective, safe and efficient engineering, construction, and maintenance work on the county road system. The County Engineer will work to maximize the impact of locally generated road funding by actively seeking outside funds to supplement the county's budget for road maintenance and improvements. By doing so, the Secondary Road Department will provide for the efficient transportation of people, goods and services throughout the county.

Sheriff

Partnering with the people we serve to secure and promote safety in our communities. Through transparency, we gain the support and trust of those we serve. Empowering all employees to participate in a leadership role in our communities through honor, integrity and service.

Siouxland District Health

Vision: A Healthy Community for All

Mission: Leading a collaborative effort to build a healthier community through improved access to health services, education and disease prevention.

Social Services: Targeted Case Management

Woodbury County Targeted Case Management strives to assure individuals with disabilities achieve optimum health, safety and welfare through a person centered approach and coordination of services and supports to help meet their identified goal and desires.

Sioux Rivers Regional: Sioux Rivers Regional Mental Health and Disabilities Services provides persons of Plymouth, Sioux and Woodbury Counties whose lives are affected by Intellectual Disabilities, Serious and Persistent Mental Illness and Developmental Disabilities by assuring:

- Delivery of services in a respectful, responsive and efficient manner and with sensitivity to cultural diversity;
- Maximizing independent living and improving quality of life through community-based treatment;
- Maximizing the resources available and attending to concerns for the safety of individuals and the community; and
- Managing our fiscal resources effectively and responsibly while insuring productivity and efficiency to be important organizational values which result in maximum benefits for all concerned.

Treasurer

I serve the most important person that can ever enter this building, my customer, whether in person, by phone or mail. Customers are not an interruption of work, they are the purpose of it. I am not doing my customer a favor for serving them; they are doing me a favor by permitting me to serve them.

Veteran Affairs

Woodbury County Commission of Veteran Affairs will assist Woodbury County's Veterans and their legal dependents in obtaining and maintaining any and all Veteran's benefits to which they may be entitled.

WCICC – IT

Showcase an effective and cost-efficient model of intergovernmental sharing of Information Technology and Systems between the City of Sioux City, Woodbury County and affiliated agencies.

Woodbury County Communications Center

Vision: To serve the public safety communications needs of our customers in the most efficient and responsive manner possible.

Mission: To provide all residents and visitors of Sioux City, Woodbury County, Iowa and North Sioux City, South Dakota, a single answering point for processing their calls for emergency and non-emergency assistance from police, fire, medical and general service responders.

To provide primary communications services for all public safety agencies responding within our jurisdictional boundaries through use of 2-way radios, telephones and/or teletype equipment.

To maintain up-to-date and continuous training for all center employees to insure prompt, professional and efficient service.

Value Statement: The values of the Woodbury County Communications Center are integrity, compassion and respect.