

102  
6/18/24

**Michelle Skaff**

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**From:** Pieracci, Ron <Ron.Pieracci@tylertech.com>  
**Sent:** Wednesday, June 5, 2024 11:55 AM  
**To:** Michelle Skaff  
**Subject:** FW: Form Needed to Discontinue Services for WOODBURY COUNTY, IA 52616 - Please sign and return

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**CAUTION:** This email originated from **OUTSIDE** of the organization. Please verify the sender and use caution if the message contains any attachments, links, or requests for information as this person may NOT be who they claim. **If you are asked for your username and password, please call WCICC and DO NOT ENTER any data.**  
Hi Michelle – as the instructions state.

PLEASE PRINT THIS PAGE - SIGN & REPLY TO THIS E-MAIL

Thanks!

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**From:** Accounts.Receivable <Accounts.Receivable@tylertech.com>  
**Sent:** Wednesday, June 5, 2024 11:53 AM  
**To:** Pieracci, Ron <Ron.Pieracci@tylertech.com>  
**Subject:** Form Needed to Discontinue Services for WOODBURY COUNTY, IA 52616 - Please sign and return



Empowering people who serve the public®

June 5, 2024

PLEASE PRINT THIS PAGE - SIGN & REPLY TO THIS E-MAIL  
**Discontinuance of Recurring Services**

**Acknowledgement Document- WOODBURY COUNTY, IA 52616**

Client requests **NOT** to receive the recurring services, as defined in the applicable agreement with Tyler, set forth below (the "Cancelled Services"):

- Effective 7/1/24
- Executime - Cloud Advanced Scheduling WMobile Access Module Annual Access Fee
- Executime - Cloud Advanced Scheduling Annual Access Fee - Up to 250ee


Client understands that it is losing the rights and benefits, and accepting the consequences, summarized below:

- Any Tyler obligations relating to the Cancelled Services, as set forth in the applicable agreement with Tyler, will no longer apply;
- Client may request that Tyler provide services equivalent to the Cancelled Services, and if Tyler agrees to provide those services, they will be provided on a time and materials basis at Tyler's then-current rates;
- If Client decides to reinstate Cancelled Services, Client will be required to repurchase those services at Tyler's then-current rates.

**Tyler is dedicated to providing superior customer service to all our clients. In order to improve our processes, we ask that you provide a reason for your discontinuance of maintenance and support on the Cancelled Services by selecting one of the following:**

- Don't use**
- Dissatisfied with product**
- Dissatisfied with service**
- Our decision is related to cost**
- Other: \_\_\_\_\_**

Woodbury County  
Client Name

  
Authorized Signature  
Matthew Vagg, Chairman  
Printed Name & Title

6-18-24  
Date

PLEASE PRINT THIS PAGE - SIGN & REPLY TO THIS E-MAIL

**Michelle Skaff**

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**From:** Pieracci, Ron <Ron.Pieracci@tylertech.com>  
**Sent:** Tuesday, June 4, 2024 2:18 PM  
**To:** Michelle Skaff; AR  
**Subject:** RE: Advanced Scheduling

**CAUTION:** This email originated from **OUTSIDE** of the organization. Please verify the sender and use caution if the message contains any attachments, links, or requests for information as this person may NOT be who they claim. **If you are asked for your username and password, please call WCICC and DO NOT ENTER any data.**

I am going to request removal and credit for Advanced Scheduling.

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**From:** Michelle Skaff <miskaff@woodburycountyiowa.gov>  
**Sent:** Tuesday, June 4, 2024 1:15 PM  
**To:** AR <AR@tylertech.com>  
**Cc:** Pieracci, Ron <Ron.Pieracci@tylertech.com>  
**Subject:** Advanced Scheduling

We received invoice 045-468661 for Advanced Scheduling and this product has not been implemented.

I would like to request to delete or give a credit to offset this invoice. I am not sure this product will be useful to us.

Thanks,

Michelle Skaff, Ph.D.  
Deputy Auditor  
Woodbury County  
620 Douglas Rm. 103  
Sioux City, IA 51101  
Office: 712-279-6702  
Cell: 712-898-3084  
[miskaff@woodburycountyiowa.gov](mailto:miskaff@woodburycountyiowa.gov)



**Remittance:**  
 Tyler Technologies, Inc  
 (FEIN 75-2303920)  
 P.O. Box 203556  
 Dallas, TX 75320-3556

# Invoice

<b>Invoice No</b>	<b>Date</b>	<b>Page</b>
045-468661	06/01/2024	1 of 1

**Questions:**  
 Tyler Technologies- ERP & Schools  
 Phone: 1-800-772-2260 Press 2, then 1  
 Email: ar@tylertech.com



Bill To: WOODBURY COUNTY  
 ATTN MICHELLE SKAFF  
 620 DOUGLAS ST RM 103  
 SIOUX CITY, IA511011248

Ship To: WOODBURY COUNTY  
 ATTN MICHELLE SKAFF  
 620 DOUGLAS ST RM 103  
 SIOUX CITY, IA511011248

<b>Cust No.-BillTo-ShipTo</b>	<b>Ord No</b>	<b>PO Number</b>	<b>Currency</b>	<b>Terms</b>	<b>Due Date</b>
52616 - MAIN - MAIN	206967		USD	NET45	07/16/2024

Contract Date	Description	Units	Rate	Extended Price
Contract No.: WOODBURY COUNTY, IA				
01/Aug/2020	Executime - Cloud Advanced Scheduling w/Mobile Access Module Annual Access Fee Cycle: Start: 01/Jul/2024, End: 30/Jun/2025	1	733.00	733.00
01/Aug/2020	Executime - Cloud Advanced Scheduling Annual Access Fee - Up to 250ee Cycle: Start: 01/Jul/2024, End: 30/Jun/2025	1	5,488.00	5,488.00

2024 MAY 29 PM 1:06  
 PATRICK H. GILL  
 WOODBURY COUNTY  
 AUDITOR RECORDER  
 COMM OF ELECTIONS

**\*\*ATTENTION\*\***  
 Order your checks and forms from  
 Tyler Business Forms at 877-749-2090 or  
 tylerbusinessforms.com to guarantee  
 100% compliance with your software.

Subtotal	6,221.00
Sales Tax	\$0.00
Invoice Total	6,221.00

**WOODBURY COUNTY BOARD OF SUPERVISORS AGENDA ITEM(S) REQUEST FORM**

Date: 06/13/24 Weekly Agenda Date: 06/18/24

ELECTED OFFICIAL / DEPARTMENT HEAD / CITIZEN: Auditor Pat Gill

**WORDING FOR AGENDA ITEM:**

Approve and receive for signature the discontinuance of recurring service of Tyler Advanced Scheduling.

**ACTION REQUIRED:**

- |  |   |  |
|--|---|--|
| Approve Ordinance <input type="checkbox"/> | Approve Resolution <input type="checkbox"/>   | Approve Motion <input checked="" type="checkbox"/> |
| Public Hearing <input type="checkbox"/>    | Other: Informational <input type="checkbox"/> | Attachments <input checked="" type="checkbox"/>    |

**EXECUTIVE SUMMARY:**

Recurring billing is not needed because this portion of the time card has not been configured.

**BACKGROUND:**

The board approved an add on to the time card system that is not configured. There is a potential to look at this further down the road, but until all staff is on the new time card, it is an expense that is not needed at this time.

**FINANCIAL IMPACT:**

\$6,221.00 per year savings beginning in FY25.

**IF THERE IS A CONTRACT INVOLVED IN THE AGENDA ITEM, HAS THE CONTRACT BEEN SUBMITTED AT LEAST ONE WEEK PRIOR AND ANSWERED WITH A REVIEW BY THE COUNTY ATTORNEY'S OFFICE?**

Yes  No

**RECOMMENDATION:**

Approve and receive for signature to discontinue recurring services for Advanced Scheduling.

**ACTION REQUIRED / PROPOSED MOTION:**

Approve and receive for signature to discontinue recurring services for Advanced Scheduling.